

Building Service Workers Certification Virtual Program

General Course Outline

Section 1- Introduction to Cleaning Industry

- Course Content
- WHIMIS
- Ergonomics
- Chemistry of Cleaning

Section 2- Cleaning for Healthcare

- Introduction to Cleaning
- Terms
- Blood borne Pathogens
- Cleaning up Bodily Fluids and Spills
- Protecting Yourself
- Protecting Patients
- Floor Safety
- Floor Maintenance
- Green Cleaning

Section 3- Custodial Responsibilities- Safe Buildings

- Fire Safety and Fire Systems
- Building Security
- Site Inspections and Area Evaluations

Section 4- General Cleaning Tools and Equipment

- Types of Tools and Equipment
- Safety Operating Instructions
- Frequency of Schedule
- Procedures

Section 5- Floor Care

- Types of Flooring
- Floor Stripping
- Finish/Sealing Floor Procedures
- Dust mop and Damp Mopping
- Floor Scrubbing
- Spray Buffing
- Ultra High Speed Burnishing

Section 6- Carpet Care and Maintenance

- Soil Prevention Procedures
- Vacuum Procedures
- Stain/Spot Removal
- Pre-Spray "Carpet"
- Bonnet Buffing
- Basic Shampoo/Cleaning

